



April 2020

*A PERSONAL MESSAGE FROM THE PRESIDENT*

Hello my friends,

This is just a personal note to remind you how much I am thankful that you are part of my Origin Family. Our Teams in Alberta and BC are working hard to protect our Communities and you have all been amazing during this difficult time. I am so very proud of each and every one of you for believing in *The Origin Way*.

I know it has not been easy being on the front lines, but you are truly making a difference and your hard work and dedication are most gratefully appreciated. Our valuable residents are safe and that is our main priority. I also fully appreciate the sacrifices you make for your own families at home.

As you all know, there is so much information out there and the media is all over Covid-19 stories. I can tell you that Origin is a "good news" story because of your hard work and dedication. Regardless of what may happen beyond our control, I know that we have done our absolute best to go above and beyond in protecting each of you, and ultimately our residents and our business.

We will get through this and we will be an even stronger and more capable company. When I started the company almost 20 years ago, I truly envisioned creating a family that would look out for each other and rise to the top in our industry. You are helping me achieve this dream and I cannot thank each of you enough. Please know that Origin leaders and I are working on strategies to improve your pay, and also create as many benefits for you that are part of our "Beyond the Paycheque" program. These initiatives will be rolled out to you shortly.

In conclusion, let's stay focused on looking after our own health, and always do all the little things we have been trained to do during this pandemic. That is so very important. Do not let up on your personal safety protocols. Next, look after each other and keep our team and our house safe and strong. Finally, continue to love and care for our residents the way that Origin always has. They are the most vulnerable population and you can just imagine their daily levels of concern. They came to Origin because we are the best. Let's keep showing them our love and respect.

Thanks again. You are the heart and soul of Origin. Be strong and be well.  
You have my love and respect!

A handwritten signature in black ink, appearing to read "Neil Prashad".

**Neil Prashad**  
President & CEO  
Origin Active Lifestyle Communities